

DHAN JEMUEL A. ROBLES

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City of Malolos, Bulacan, Philippines

PROFESSIONAL SUMMARY

Computer Science student with practical experience in **web development and IT support**. Skilled in developing web applications, troubleshooting hardware and software, supporting network operations, and managing IT assets. Demonstrates strong **problem-solving, adaptability, and teamwork** in both academic and corporate environments. Seeking an entry-level **Web Developer, Software Developer, or IT Support** position.

EDUCATION

Bachelor of Science in Computer Science (BSCS)
AMA Computer Learning Center — Malolos, Bulacan
August 2023 – Present

WORK & PRACTICAL EXPERIENCE

IT Support Intern (OJT)

Concentrix — UP-Ayala Technohub, Quezon City
July 2026 – September 2026

- Provided technical support through **network troubleshooting, system re-imaging, OS deployment, and hardware/software diagnostics** for corporate workstations.
- Assisted with **IT asset deployment, inventory management, hardware maintenance, and equipment replacement**.
- Designed and developed the **Concentrix IT Logbook**, a web-based application for managing IT records using **Next.js, React.js, TypeScript, and Tailwind CSS**.
- Deployed the application using **Vercel**, implementing a mobile-friendly interface for efficient access across devices.

Web Development Immersion Student

AMA Computer Learning Center — Sumapang Matanda, Malolos, Bulacan
March 2023 – April 2023

- Completed an **80-hour hands-on immersion** focused on front-end web development.
- Developed structured web pages using **HTML, CSS, and JavaScript**.
- Applied **responsive design, UI/UX principles, and modern layout techniques** to create user-friendly web interfaces.

TECHNICAL SKILLS

Web Development: HTML5, CSS3, JavaScript, TypeScript, React.js, Next.js, Tailwind CSS

Programming & Database: Java, PHP, C++, SQL, Oracle Database, Oracle SQL Developer

Development & Deployment: Git, GitHub, Vercel, REST APIs, Responsive Web Design

IT Support: Network Support, Hardware & Software Troubleshooting, System Re-imaging, OS Deployment, Asset & Inventory Management

Tools & Professional: Microsoft Office, Problem Solving, Team Collaboration, Technical Troubleshooting

CERTIFICATIONS

- **NC III Certification:** Java Programming
- **NC III Certification:** Oracle Database
- **Certificate of Completion:** AI Prompt & Machine Learning
- **Certificate of Completion:** Unveiling Tomorrow: Exploring the Frontiers of Robotics
- **Certificate of Completion:** Innovation through Strategic Technology Choices — Strategic Software Development
- **Certificate of Appreciation: Best Intern — Concentrix IT Department**
On-The-Job Training Program, Concentrix — UP-Ayala Technohub, Quezon City